# **TOBACCO INVESTOR CONFERENCE**

# **JT GROUP**

May 8, 2023

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#### **Forward-looking statements**

This presentation contains forward-looking statements. These statements appear in a number of places in this document and include statements regarding the intent, belief, or current and future expectations of our management with respect to our business, financial condition and results of operations. In some cases, you can identify forward-looking statements by terms such as "may", "will", "should", "would", "expect", "intend", "project", "plan", "aim", "seek", "target", "anticipate", "believe", "estimate", "predict", "potential" or the negative of these terms or other similar terminology. These statements are not guarantees of future performance and are subject to various risks and uncertainties. Actual results, performance or achievements, or those of the industries in which we operate, may differ materially from any future results, performance or achievements expressed or implied by these forward-looking statements. In addition, these forward-looking statements are necessarily dependent upon assumptions, estimates and data that may be incorrect or imprecise and involve known and unknown risks and uncertainties. Forward-looking statements regarding operating results are particularly subject to a variety of assumptions, some or all of which may not be realized.

Risks, uncertainties or other factors that could cause actual results to differ materially from those expressed in any forward-looking statement include, without limitation:

- (1) increase in awareness of health concerns related to smoking;
- (2) regulatory developments; including, without limitation, tax increases and restrictions on sales, marketing, packaging, labeling and use of tobacco products, privately imposed restrictions and governmental investigations;
- (3) litigation around the world alleging adverse health and financial effects resulting from, or relating to, tobacco products;
- (4) our ability to further diversify our business beyond the traditional tobacco industry;
- (5) our ability to successfully expand internationally and make investments outside Japan;
- (6) competition, changing consumer preferences and behavior;
- (7) our ability to manage impacts derived from business diversification or business expansion;
- (8) economic, regulatory and political changes, such as nationalization, terrorism, wars and civil unrest, in countries in which we operate;
- (9) fluctuations in foreign exchange rates and the costs of raw materials; and
- (10) catastrophes, including natural disasters.

#### Agenda

Time (CET)	Session	Speakers
12:00	Conference starts	
	A purpose and a strategy fit for the future	Eddy Pirard
	Funding our RRP expansion	Vassilis Vovos
	Consumer centricity at the core	Natasa Milosevic
	Growing in RRP	Takehiko Tsutsui
13:30	Q&A	N. Kato, E. Pirard, V. Vovos, N. Milosevic, T. Tsutsui
	Closing remarks	Eddy Pirard
14:00	Conference ends	

## A PURPOSE AND A STRATEGY FIT FOR THE FUTURE

Eddy Pirard President & Chief Executive Officer JT International

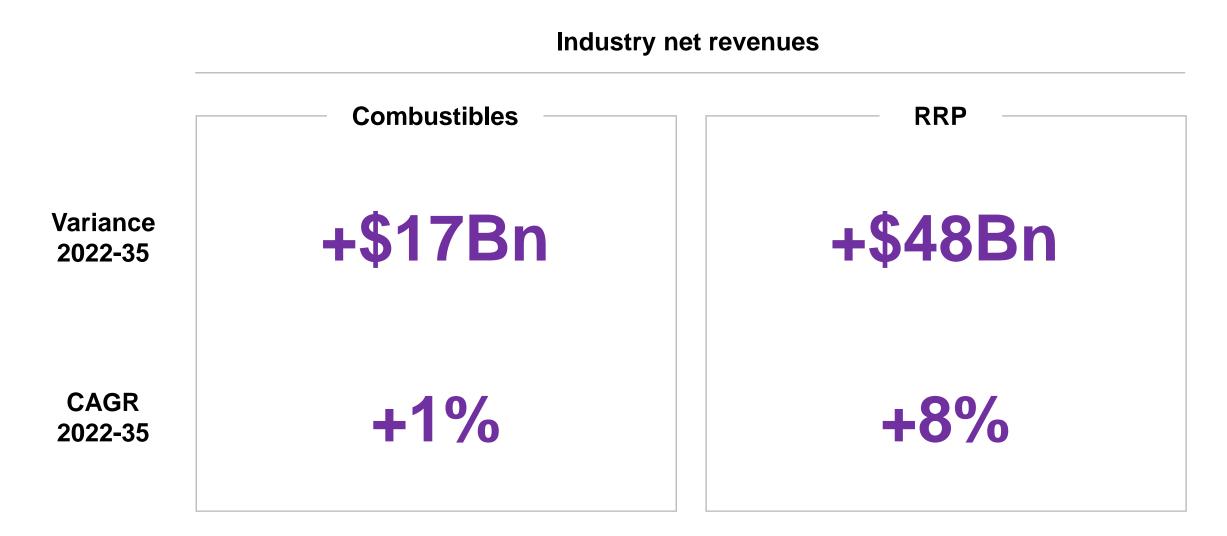
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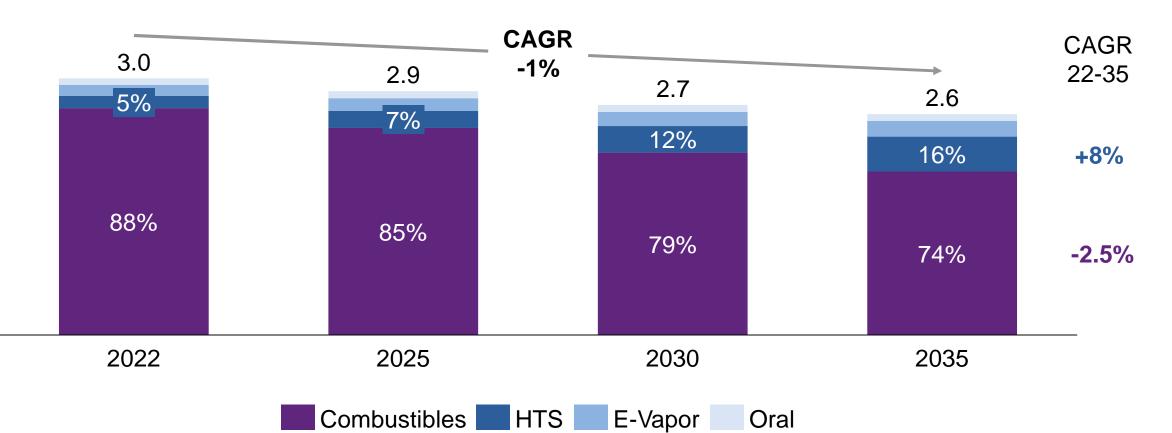
#### A new purpose to guide JT's tobacco business long-term

## Creating fulfilling moments. Creating a better future.

#### **Clear growth opportunities across both categories**

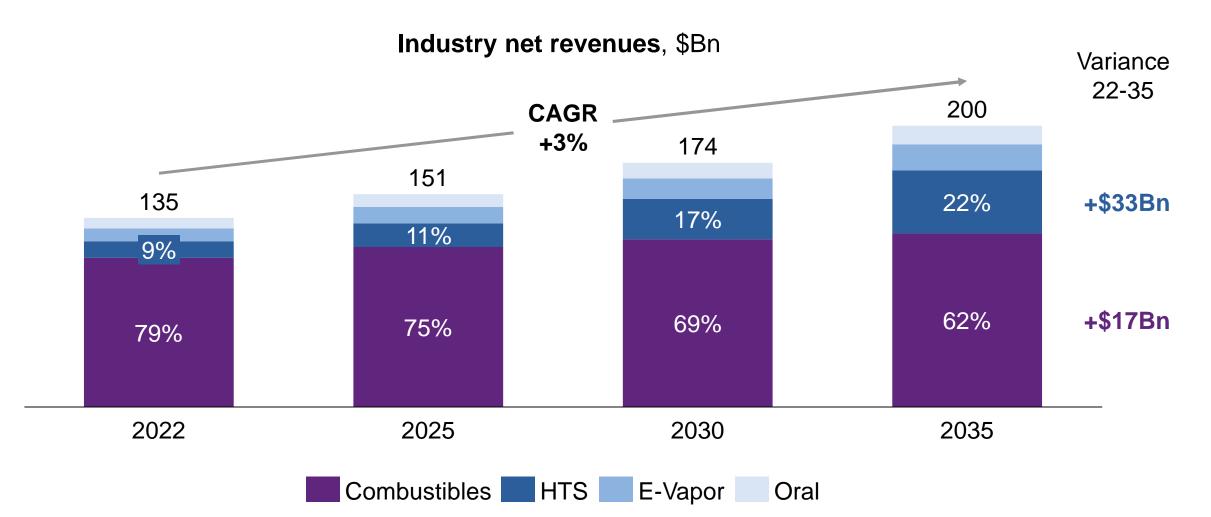


#### **Combustibles to remain the largest category**



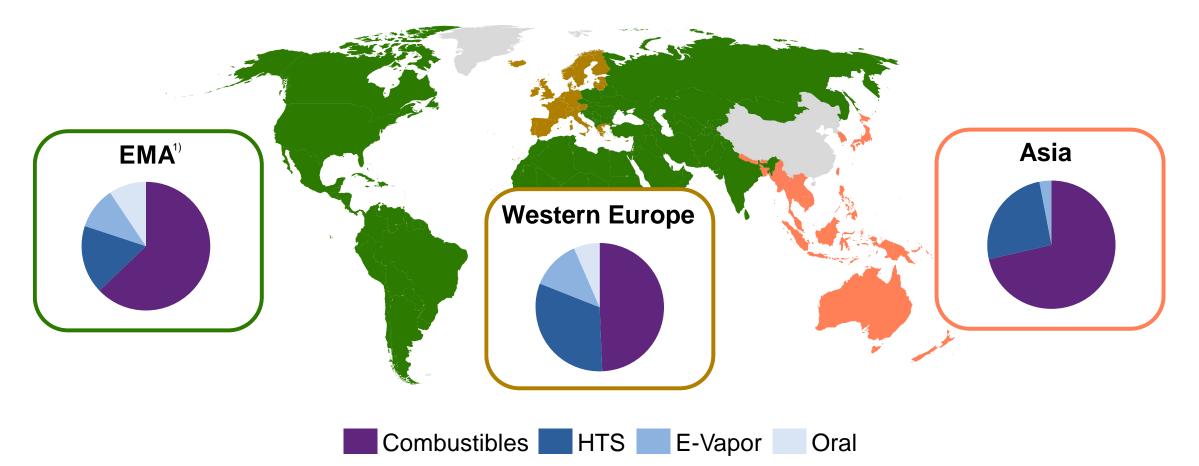
#### Industry volume, trillion units

# Within the growing nicotine revenue pool, HTS forecasted to outpace combustibles in future value creation...



#### ...with significant opportunities and differences by cluster

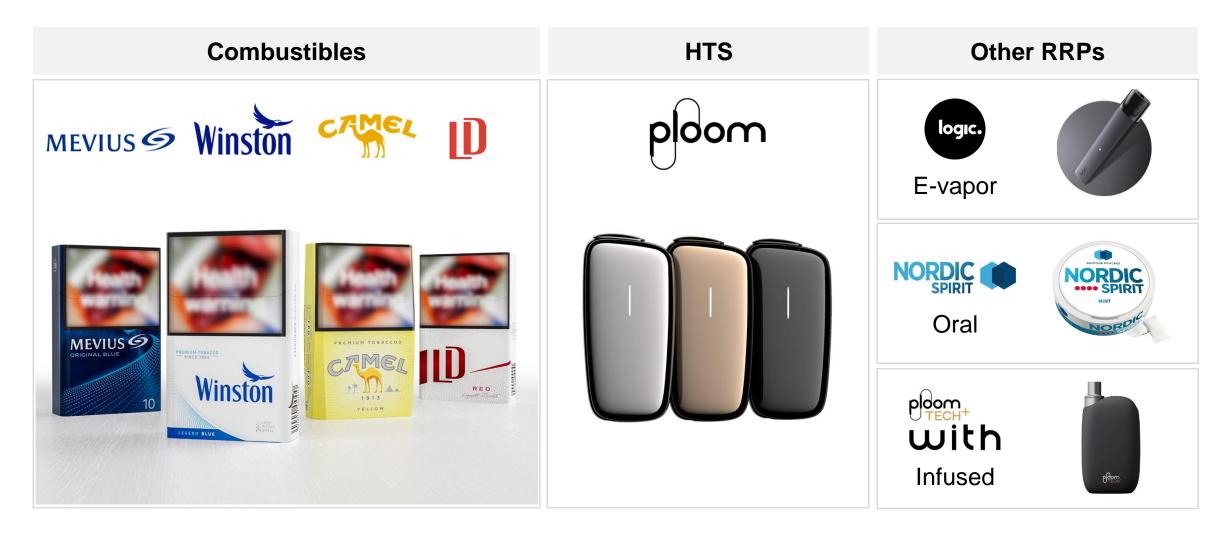
2035 industry net revenues, %



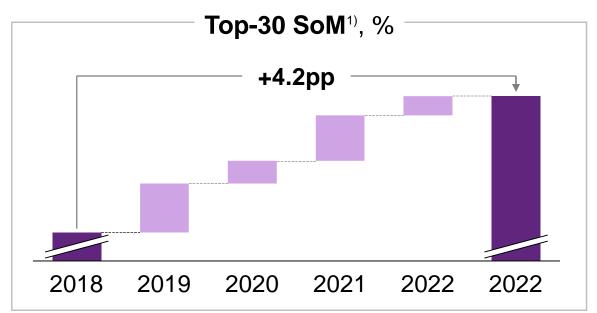
#### Our purpose and industry view shape our strategy...

Creating fulfilling moments				
Creating a better future				
COMBUSTIBLES	RRP			
Maximize top-line and ROI	Prioritize investments in HTS			
<ul> <li>Sustained share gains</li> <li>Capitalize on pricing opportunities</li> <li>Disciplined approach to investments</li> </ul>	<ul> <li>Ploom X geographic expansion</li> <li>Enhanced capabilities</li> <li>Exploratory initiatives beyond HTS</li> </ul>			

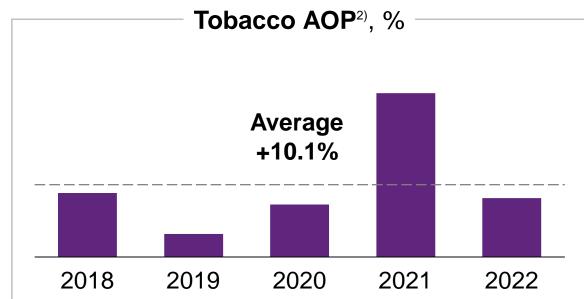
# ...and requires a targeted consumer-centric product portfolio



#### **Combustibles: Proven track record & ongoing momentum**



- Competitive and well positioned brand portfolio
- Ongoing investments in GFB
- Best-in-class execution
- Share of market gains ambition

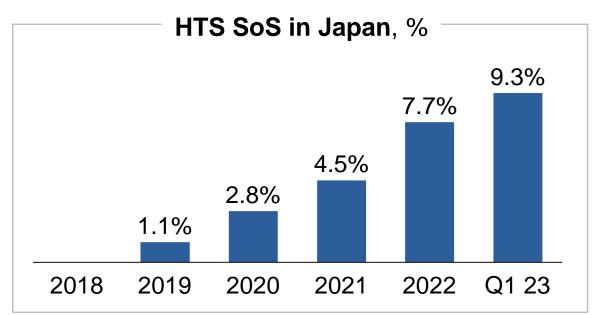


- Historical delivery on the high-end of Group's target
- Maximize pricing opportunities
- Drive earnings through a diverse geographic footprint
- Mid to high single digit AOP growth ambition

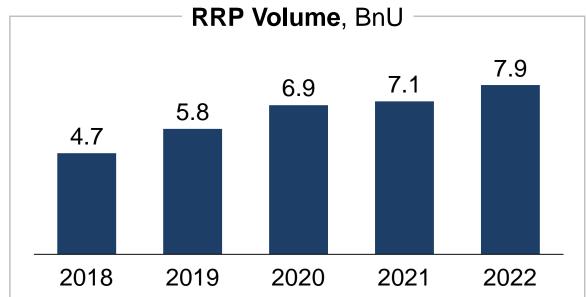
© Copyright JT 2023 Note: 1) Based on cigarettes + fine cut in Top-30 markets

2) Tobacco business AOP variance at constant FX. FY17-21 equal to the sum of international and domestic tobacco businesses for illustration purposes

#### **RRP: Targeted investments fueling HTS growth**



- Invest towards HTS
  - Ploom X expansion in Japan
  - Aggressive targeted Ploom X geo-expansion
- Foundation towards mid-teens HTS SoS<sup>1</sup>) ambition

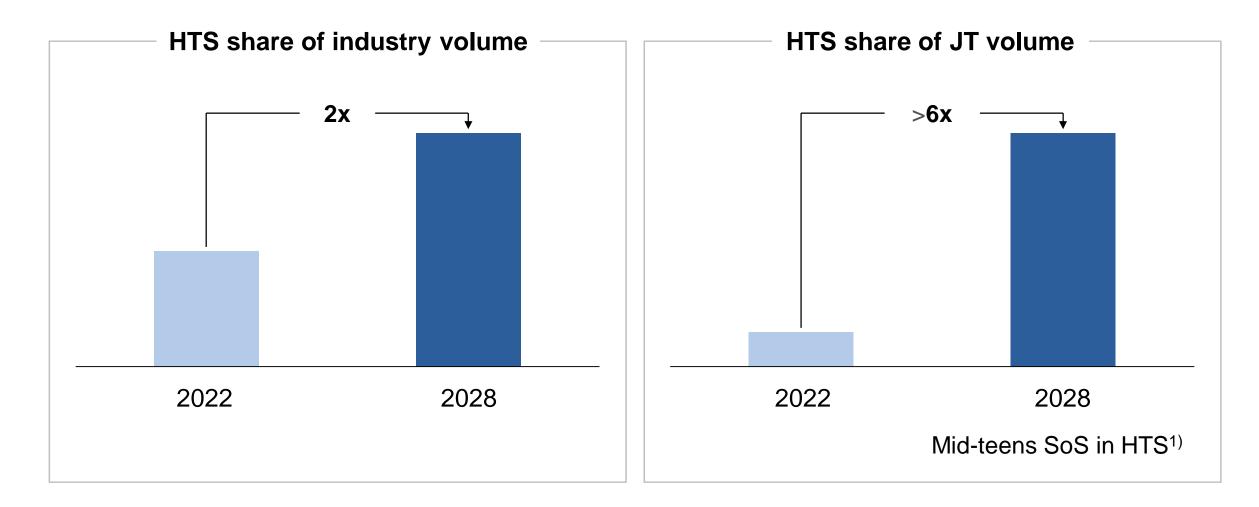


- Innovations to strengthen HTS and other RRP portfolio
- Build capabilities and talent
- Double RRP core revenue by 2025<sup>2)</sup> and achieve breakeven<sup>3)</sup> across the RRP category by 2028

© Copyright JT 2023 Note: 1) In key markets, including Japan and Italy 2) Versus 2022

3) Breakeven at brand contribution level representing gross profit less commercial expenditure and before allocation of overheads

#### **RRP: Ambition to outperform HTS segment growth**



# RRP: Going beyond organic to drive growth and accelerate learnings

- Joint venture with Altria to market and commercialize HTS products in the US with Ploom branded devices and Marlboro branded consumables
- On track to submit PMTA for the latest version of Ploom HTS products in the first half of 2025 and MRTP by end of 2025
- Memorandum of Understanding to explore other RRP opportunities with Altria globally



### **FUNDING OUR RRP EXPANSION**

Vassilis Vovos

Executive Vice-President & Chief Financial Officer JT International

May 8, 2023

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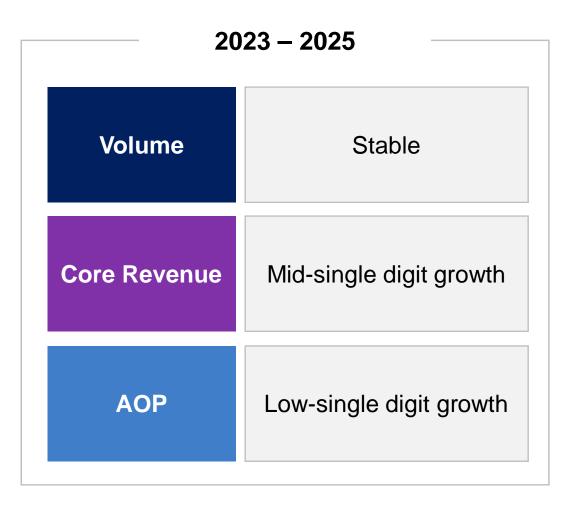
#### **Consistently delivering solid performance**

2018–2022 average annual growth<sup>1)</sup>

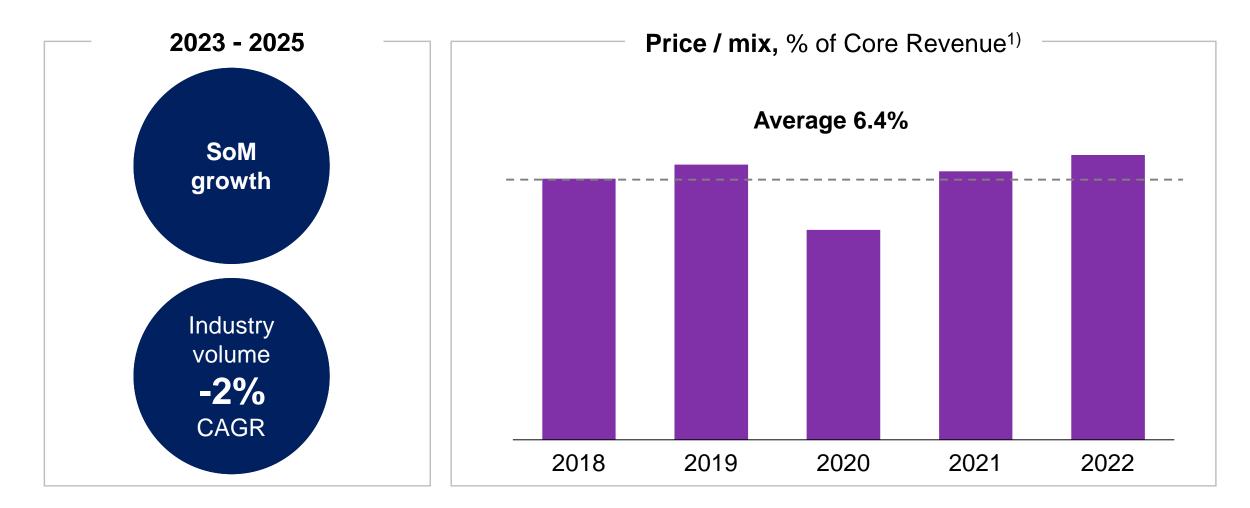


#### **Business Plan 2023: building the foundation for growth**

- Ploom X expansion supported by significant investment over the next three years
- Quality topline growth and increasing combustibles return on investment will provide funding for RRP
- Continued efficiency initiatives drive a competitive cost base while enhancing strategic capabilities
- Low-single digit AOP growth over next three years with upside potential as RRP reaches scale



#### Continue to drive quality top-line growth



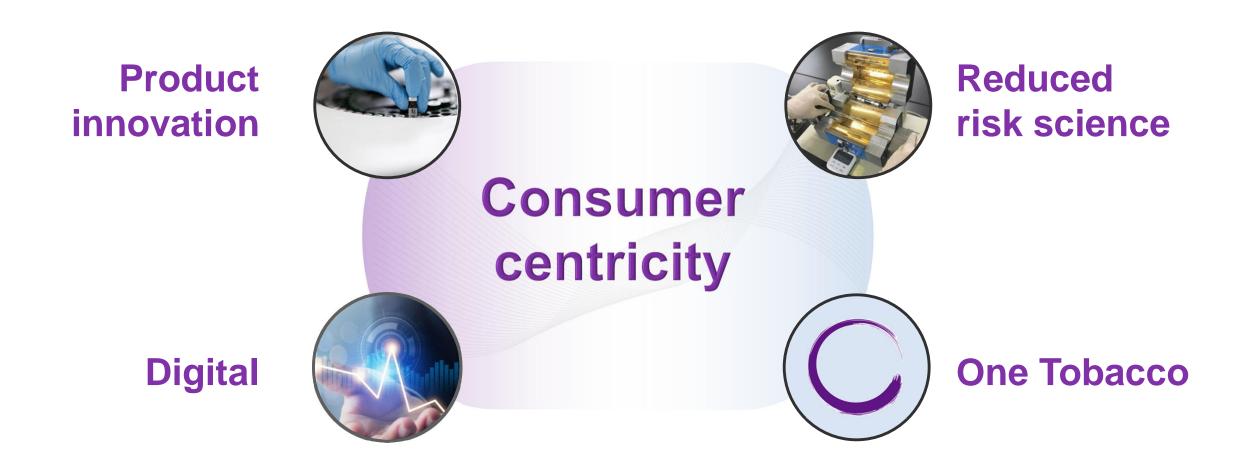
#### **Clear market roles to maximize combustibles ROI**



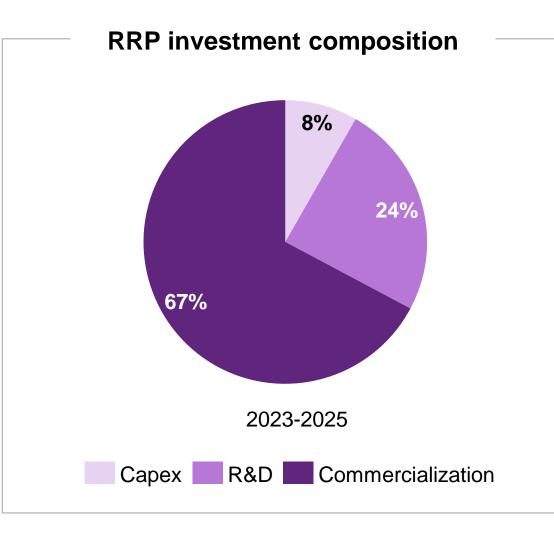
#### Strengthen our competitive cost base...



#### ...while enhancing strategic capabilities

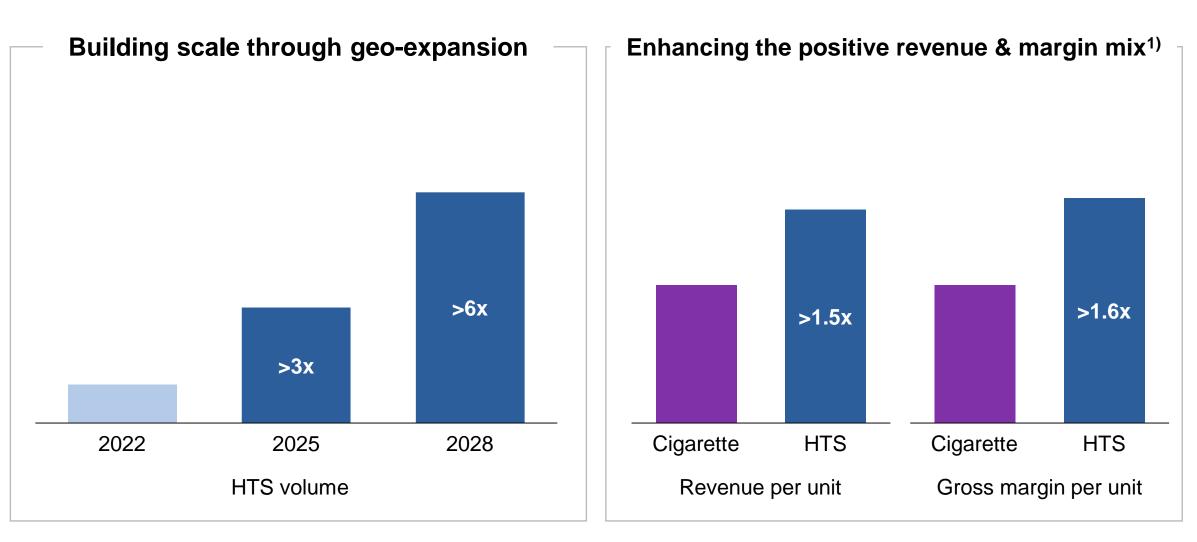


#### Focused RRP investment...



- Invest over ¥300 billion in RRP between 2023-2025
- Main area of focus is HTS
  - Support geo-expansion and share gains
  - Investment set aside for exploratory RRP segments
- Leverage our commercial organization and trade relationships in HTS launch markets
- Established manufacturing capacity for planned expansion

#### ...towards 2028 RRP breakeven



#### Intact growth algorithm

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Foundation for future profit generation

Quality	topline	growth
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Focus on return on investment in combustibles Competitive cost base and continued capability enhancement

Focused RRP investment towards profitability growth

Mid to high single digit AOP growth<sup>1)</sup>

## **CONSUMER CENTRICITY AT THE CORE**

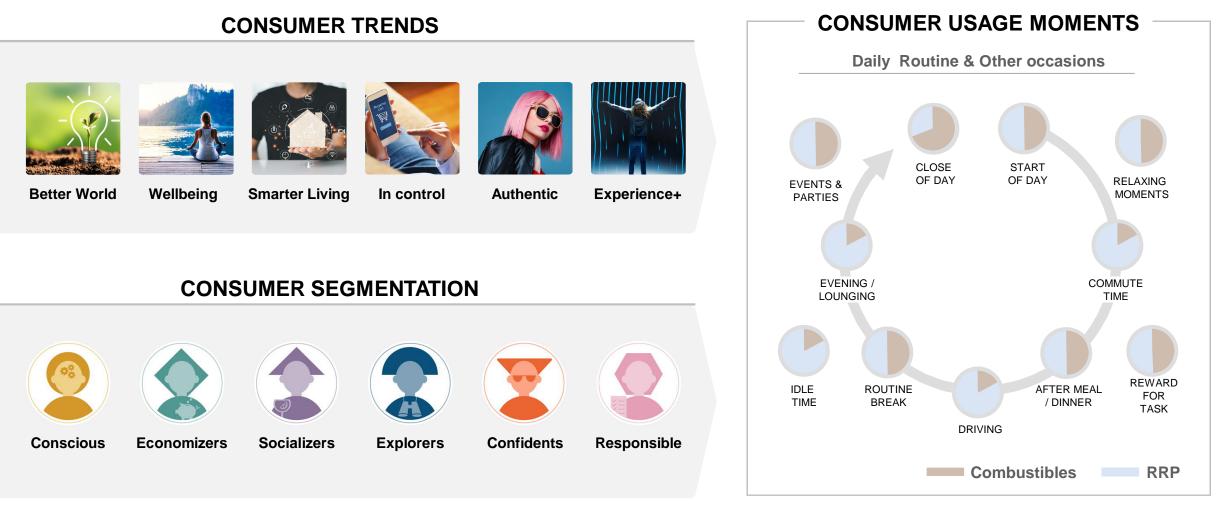
Natasa Milosevic

Senior Vice-President Marketing & Sales JT International

May 8, 2023

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#### **Consumer centricity powers our strategy**



#### The Marketing & Sales strategic framework

JTI PURPOSE	M&S MISSION		
CREATING FULFILLING MOMENTS CREATING A BETTER FUTURE	Creating leading power Brands & Experiences for the modern world		
STARTING POINT	COMBUSTIBLES	RRP	
Think	Global Flagship Brands Maximize Profitable Growth	ploom Build a Global Power Brand	
Consumer	Winston CAMEL MEVIUS S	Exploratory	
		eliver al Excellence The Future	

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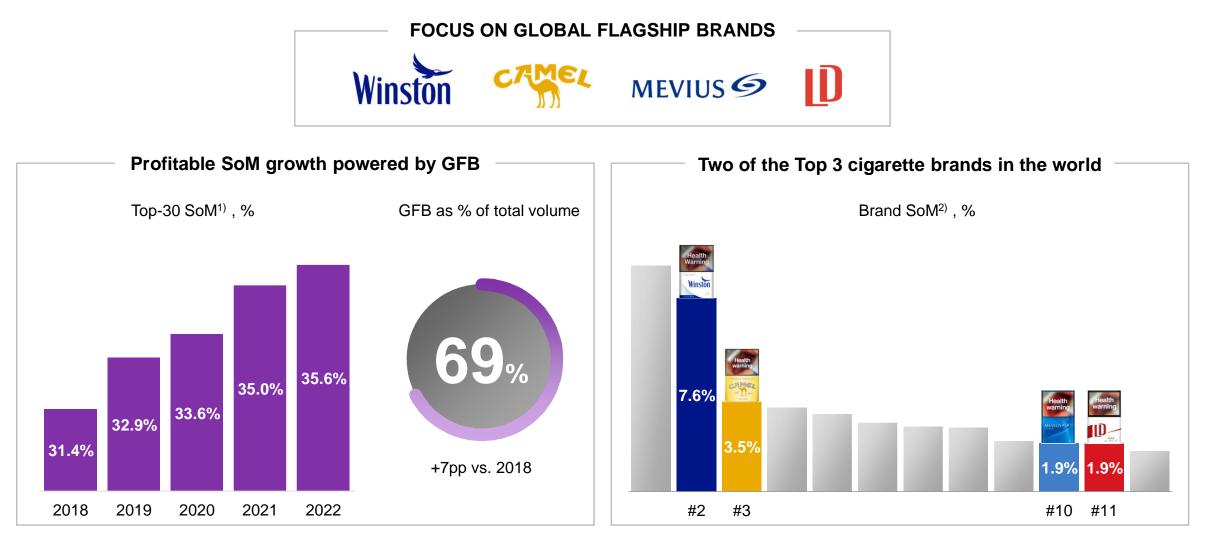
#### Combustibles





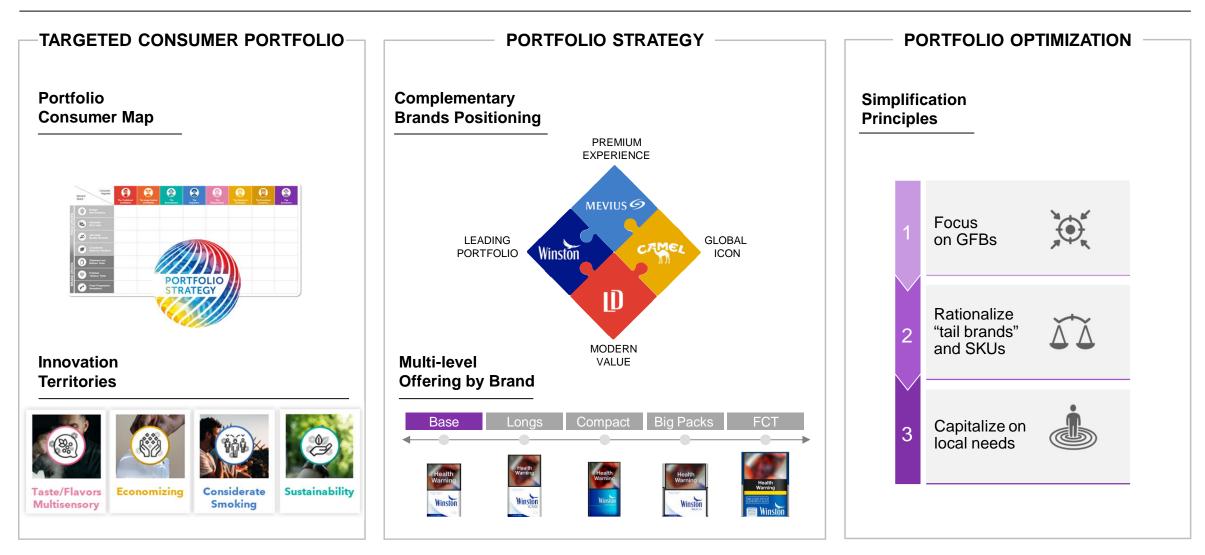
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#### Proven combustibles strategy fuels growth



© Copyright JT 2023 Note: 1) Based on cigarettes + fine cut in Top-30 markets 2) Based on cigarettes + fine cut in 71 markets

#### Consumer centric portfolio to maximize potential



# ploom

# **Build a Global Power Brand**

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#### Rapidly growing consumer base

**Ploom User** Ploom HTS Ploom X Share of Segment Growth Awareness<sup>2)</sup> **Robust adoption** despite highly competitive market High regular and 1.2MM Doubled +30% exclusive usage<sup>1)</sup> 2022 vs 2020 +45% YoY Jan'23 vs Nov'21 **Growing awareness** with high potential

© Copyright JT 2023 Note: Based on internal estimates 1) Occasional <= 50%, 50% < Regular <100%, Exclusive = 100% 2) Prompted awareness incremental growth Consumers refers to existing adult smokers or users of other heated tobacco products. Activities subject to marketing principles and local law

#### **Effective consumer targeting**

Data-driven segmentation to identify core audience

**Prioritizing most progressive** consumers that are open to RRP

Creating scale through the spillover effect

#### Core Adult Target Audience



Explorers



Confidents Responsibles

Interest in trends and new products

Socially active, urban citizens

Express themselves with brands

#### Source of Business and Late Adopters







Conscious

Economizers

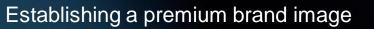
Socializers

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#### **Ploom: creating modern pleasure**

Our mission Designing the future of mindful pleasure, for the modern consumer





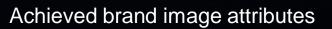
Powerful Imagery

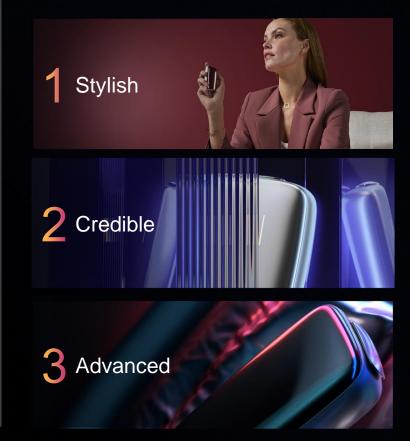


Fulfilling Moments



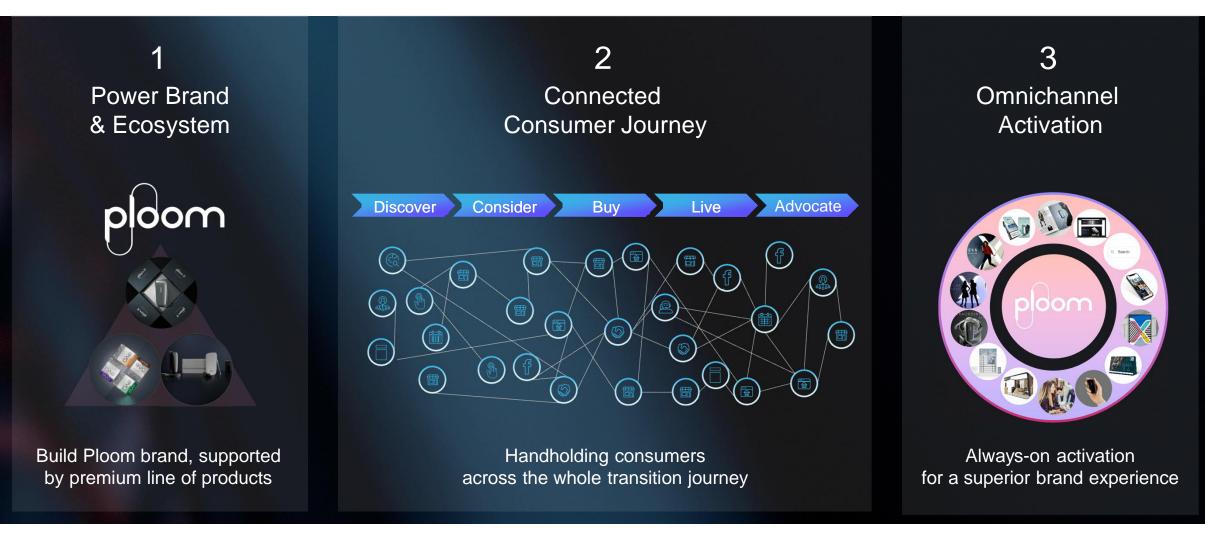






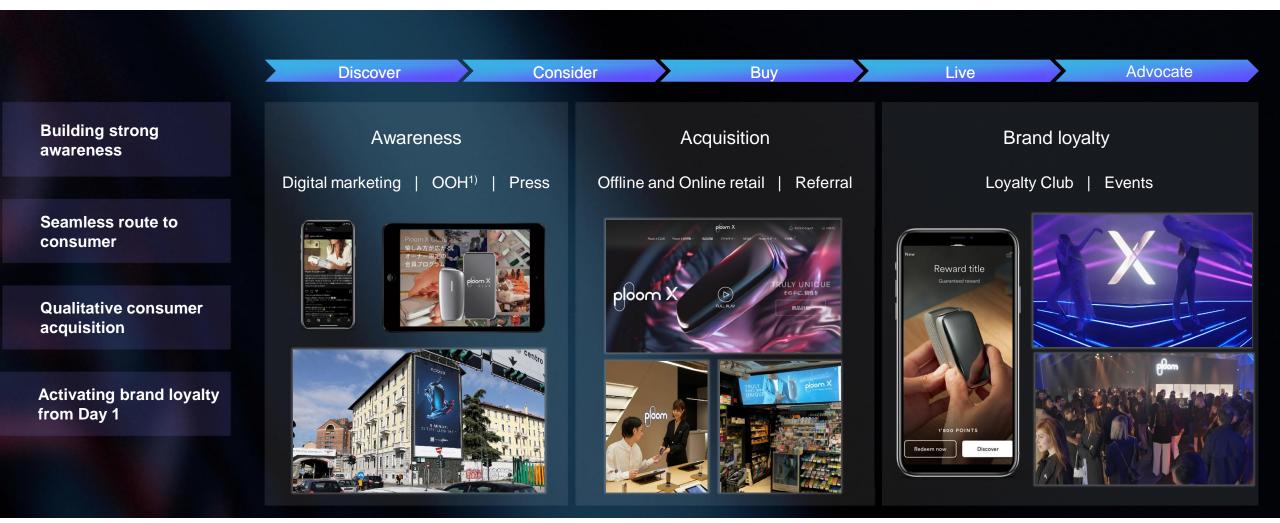
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#### **Consumer-centric strategy**



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# Maximizing acquisition and brand loyalty



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#### **Immersive retail experiences**

High 🛉

Brand Expression & Brand Experience

Low

**FLAGSHIP STORE** The ultimate brand experience

**BRAND STORE** The full brand experience

**POP-UP STORE** To provide curiosity

**SHOP-IN-SHOP** Bring the brand to life

#### CONVENTIONAL RETAIL

Consumer reach

Flagship Store



**Brand Store** 



Pop-up Stores



Shop-in-shop



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High

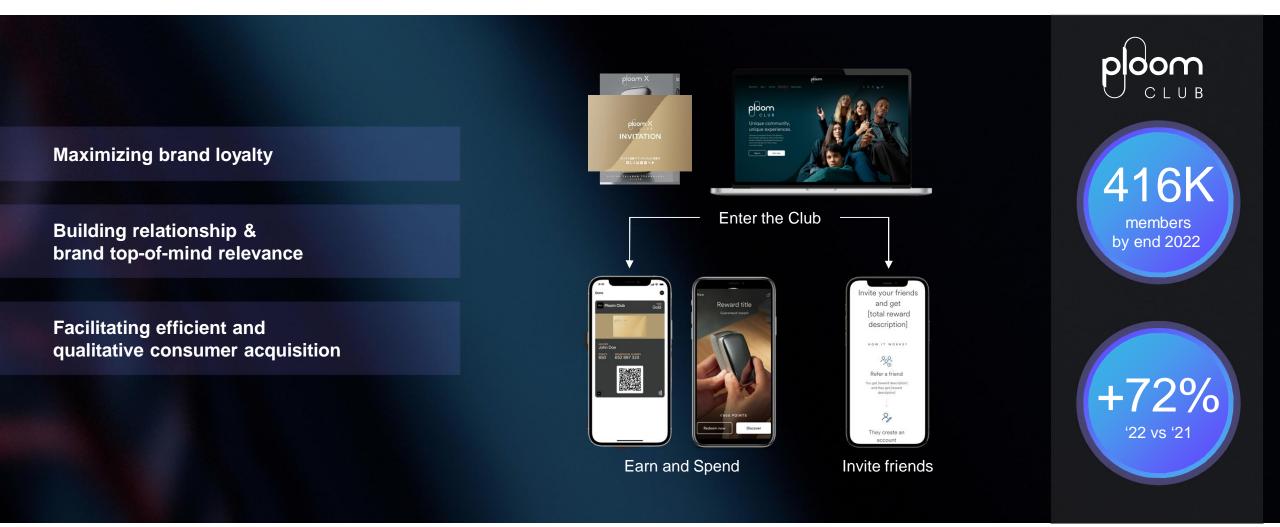
#### Personalized digital experiences powered by data



© Copyright JT 2023 Note: This slide is not intended to promote sales of tobacco or nicotine containing products or encourage smoking or using nicotine containing products Tobacco Investor Conference Consumers refers to existing adult smokers or users of other heated tobacco products. Activities subject to marketing principles and local law 1) Electronic consumer relationship management

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# Ploom Club: growing community of loyal users



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# Best in class consumer care



# **Ready for global expansion**

Building an aspirational brand

New mindset & capabilities (on & offline)

**Powerful launches** 

Superior omnichannel consumer experience

Focusing on consumer retention

Constantly bringing product innovations



# VIDEO

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Tobacco Investor Conference 43

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# **GROWING IN RRP**

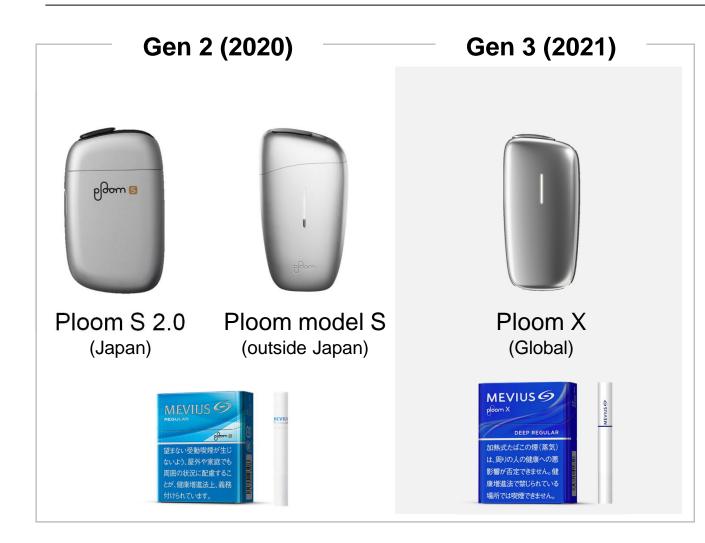
#### Takehiko Tsutsui

Executive Vice President Reduced-Risk Products JT International

May 8, 2023

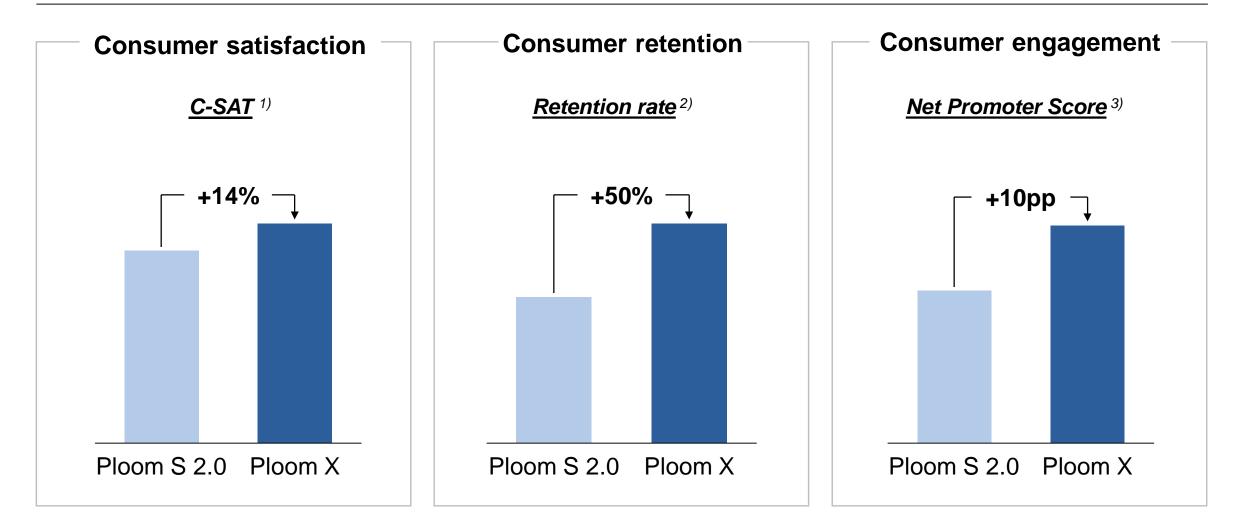
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# **Ploom X: step-change evolution in HTS**



- Critical features of the device and tobacco sticks improved:
  - Heating engine, heating profile and temperature for longer duration & consistency
  - Design & aesthetics, in a smaller size
  - Seamless user experience and interaction
  - New blends for enhanced tobacco flavor/ aroma
  - Longer sticks for better usability

# **Ploom X: significant improvement in consumer metrics**

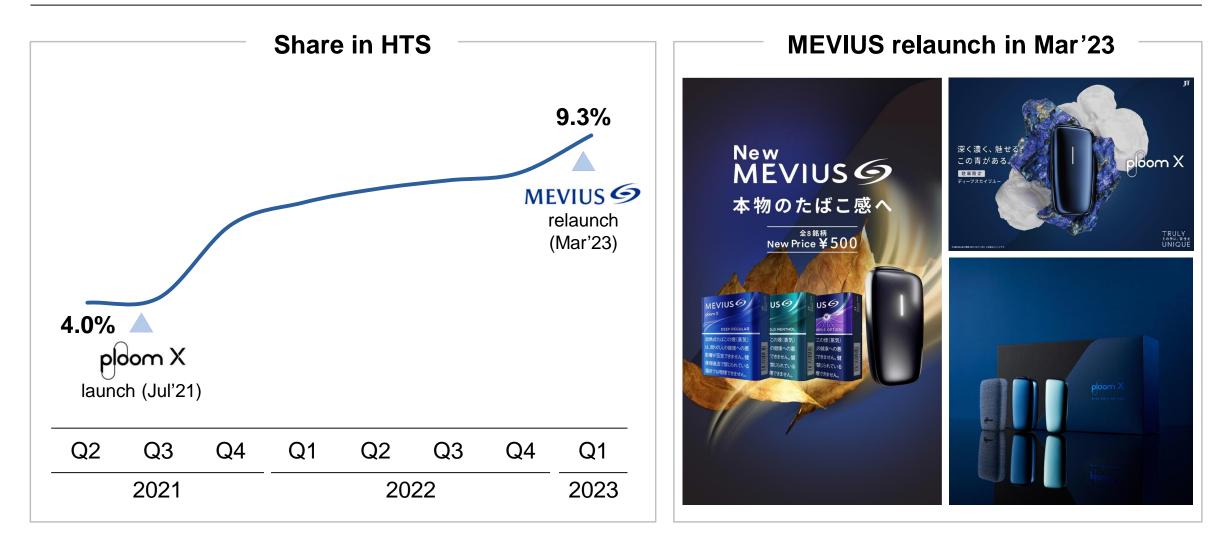


Note: 1) Consumer Satisfaction score (index): # of users who answered satisfied / # of users who answered the questionnaire (source: internal estimates)

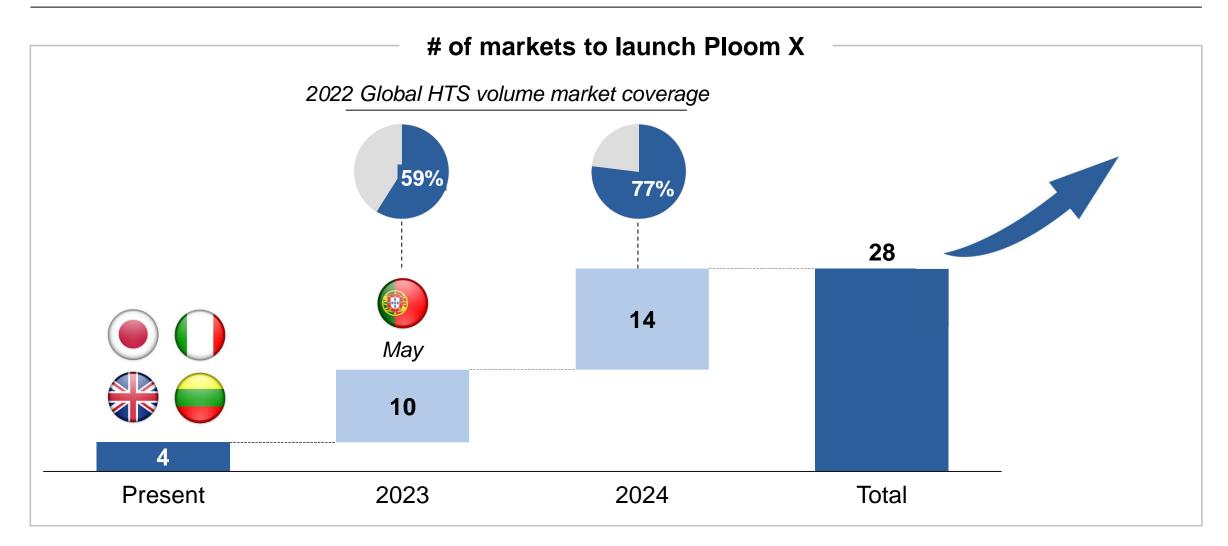
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2) # of users / # of consumer who have tried the product before (source: internal estimates)
 3) Measurement taken from asking customers how likely they are to recommend the product to others on a scale of 0-10 (source: internal estimates)

# **Ploom X: improving performance in Japan**



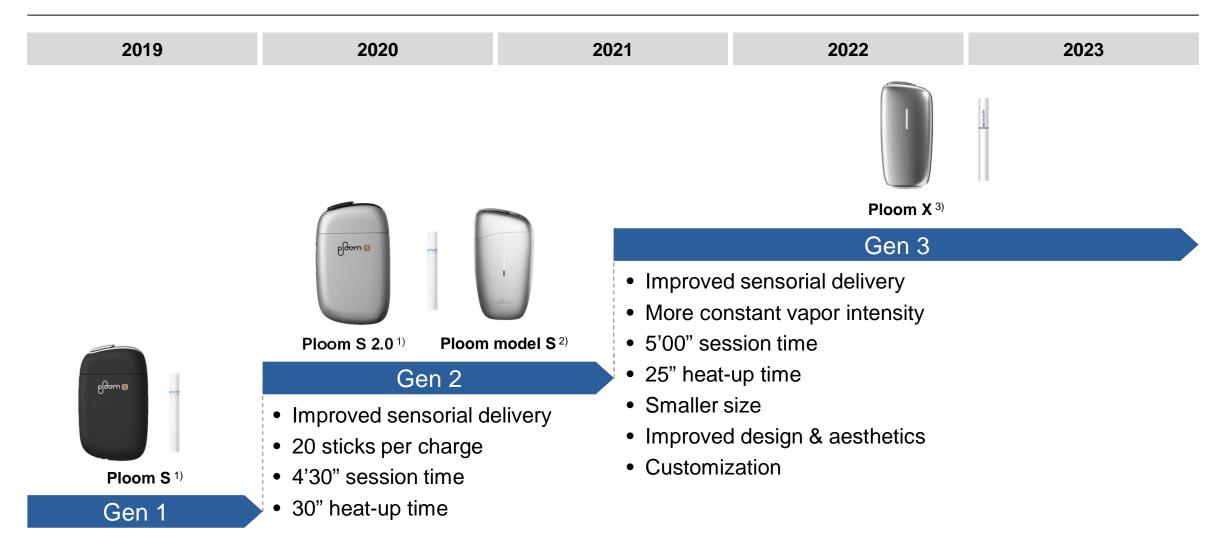
# **Ploom X: accelerating global expansion**



#### **Ploom X: consistent execution in new market launches**



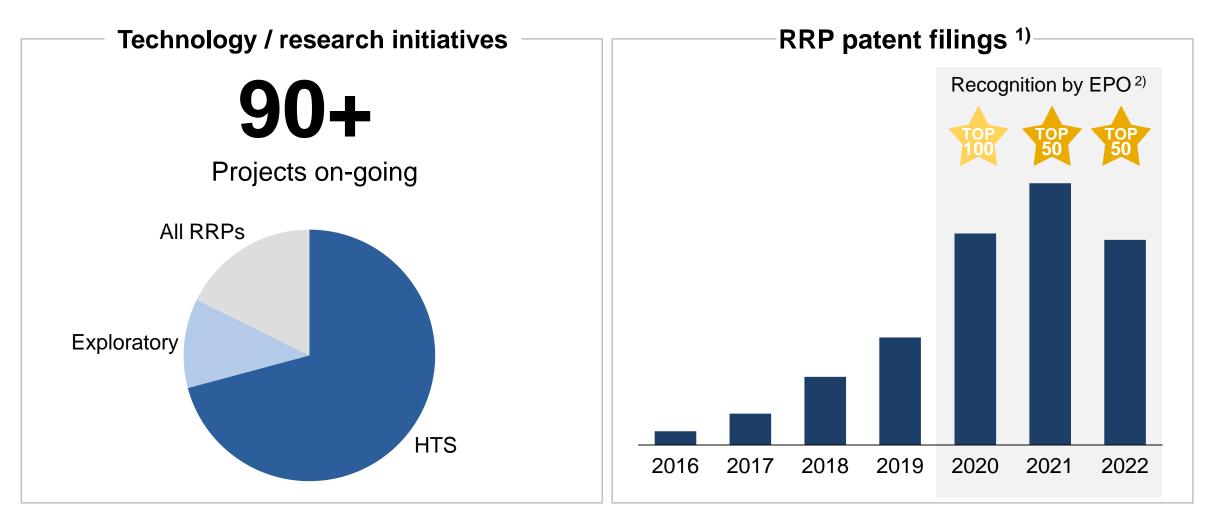
# **HTS: product improvement and innovation**



# **Exploratory RRP: innovation & consumer learnings continue**



## Innovation initiatives: endeavors for the future pipelines



### Science: at the center of our reduced risk efforts

- Holistic approach from fundamental scientific research to product performance assessments
- Addressing reduced risk as one of the key consumer drivers
- Readiness for potential future regulatory requirements
- Active stakeholder engagement with reduced risk scientific evidence



Reduced risk efforts <sup>1)</sup>

# **QUESTIONS AND ANSWERS**

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